



**HIGHWAYS
ADVISORY
COMMITTEE**

12 July 2011

Subject Heading:

**EYHURST AVENUE
PARKING REVIEW
Outcome of questionnaire consultation**

Report Author and contact details:

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The subject matter of this report deals with the following Council Objectives

- | | |
|----------------------------------------------------------------------|-------------------------------------|
| Clean, safe and green borough | <input checked="" type="checkbox"/> |
| Excellence in education and learning | <input type="checkbox"/> |
| Opportunities for all through economic, social and cultural activity | <input type="checkbox"/> |
| Value and enhance the life of every individual | <input checked="" type="checkbox"/> |
| High customer satisfaction and a stable council tax | <input type="checkbox"/> |

SUMMARY

This report presents the views of those responding to a parking survey for the Eyhurst Avenue area and proposes further action based on the responses across the area.

The scheme is within **ELM PARK & HACTON** wards.

RECOMMENDATIONS

1. That the Committee having considered the responses and information set out in this report recommends that the Head of StreetCare should not proceed further with the scheme.

REPORT DETAIL

1.0 Background

- 1.1 At its meeting of 17th August 2010, the Committee considered a Highways Scheme Application (Item 25) for action to deal with parking caused by those not wishing to use the nearby car park in Elm Park.
- 1.2 Staff advised the Committee that before any detailed work took place, it would be useful to undertake a parking review questionnaire of the area to gauge the extent of any local issues.
- 1.3 The Committee agreed that the Head of StreetCare should proceed with such a questionnaire and so approximately 155 letters with a questionnaire were hand-delivered to residents and businesses in the area on or just after 27th September 2010, the letter and questionnaires are in Appendix I to this report. The area involved is shown on Drawing QJ075-OI-01-A.

2.0 Outcome of Public Consultation

- 2.1 By the close of the consultation, 47 responses were received from residents in the Eyhurst Avenue area (30% response). The responses are summarised in Appendix II of this report.
- 2.2 A majority of the respondents felt that there was not a parking problem within their street.

3.0 Staff Comments

- 3.1 Staff consider a 30% response as fair for such a survey and so is representative. Of those who responded, the majority (70%) did not consider there to be a problem and so Staff do not recommend taking the matter further.

IMPLICATIONS AND RISKS

Financial implications and risks:

None.

Legal implications and risks:

None.

Human Resources implications and risks:

None.

Equalities implications and risks:

None.

BACKGROUND PAPERS

Project File: QJ 075 Eyhurst Ave Parking Survey

**APPENDIX I
LETTER AND QUESTIONNAIRE**



The Resident or Occupier
Eyhurst Ave

Bob Wenman
Head of StreetCare

Culture & Community
London Borough of Havering
10th Floor, Mercury House
Mercury Gardens
Romford, RM1 3DW

Please call: Raj Padam
Telephone: 01708 432501
Fax: 01708 433721
Email: highways@havering.gov.uk

My Ref: QJ 075-Eyhurst Ave-01-A
Your Ref:

Date 27 September 2010

Dear Sir or Madam,

EYHURST AVENUE PARKING REVIEW

The Council has received various parking-related complaints and concerns from the Eyhurst Avenue area. In order to decide if any controls are required, the Council's Highways Advisory Committee has agreed that I should write to you with a questionnaire to gauge your view.

I should be grateful if you would complete the questionnaire enclosed with this letter and if needed, provide some brief comments relating to any on-street parking issues you encounter in the area. We are not able to deal with non-parking related problems through this exercise.

The Council does not have any views on what is required (if anything) and so this is your chance to make your views known, as the Highways Advisory Committee can only make recommendations based on the replies we receive.

You should return your completed questionnaires to completed questionnaires to;

London Borough of Havering
StreetCare, Traffic & Engineering
10th Floor, Mercury House
Mercury Gardens
Romford RM1 3DW

You may also send responses either in text form or a scanned document electronically to: **highways@havering.gov.uk**

Highways Advisory Committee, 12 July 2011

Questionnaires should be returned by **FRIDAY 15 OCTOBER 2010**. Should the outcome of this process lead to detailed proposals, then those potentially affected will be consulted.

If you have any questions, please do not hesitate in contacting us on 01708 432501 or 01708 433704.

Yours faithfully,



Raj Padam MCHIT
Engineer
Traffic & Engineering

**APPENDIX II
CONSULTATION RESPONSES**

EYHURST AVENUE

Letter delivered 155
Responses received by close of consultation 47
Response rate 30%

| | | | |
|----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----|----------|
| 1. | In your view, is there a parking problem in your road severe enough to justify action being taken by the Council? If your answer is YES go to Part A, if NO go to Part B | Yes | 14 (30%) |
| | | No | 33 (70%) |

PART A

Please complete if you feel the Council should take action with parking

| | | | |
|----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------|----------|
| 2. | Do you consider the parking problem to be caused by? | Residents | 0 (0%) |
| | | Non-residents | 7 (50%) |
| | | Both | 7 (50%) |
| 3. | What form of parking control would you prefer to ease the situation? | Residents' Parking | 8 (57%) |
| | | Waiting Restrictions | 6 (43%) |
| 4. | Over what hours would you like to see any restrictions or residents' parking scheme operating? | All day 8am to 6:30pm | 11 (79%) |
| | | 1 hour in the morning 10:30am to 11:30am | 3 (21%) |
| 5. | For which days of the week would you like restrictions or a residents' parking scheme operate? | Mon - Fri | 4 (29%) |
| | | Mon – Sat | 9 (64%) |
| | | Did not answer | 1 (7%) |
| 6. | Do you support double yellow lines being placed at junctions, on bends and where servicing/ fire fighting access is difficult. Such restrictions would be in force, 24 hours per day, 7 days per week. | Yes | 12 (86%) |
| | | No | 2 (14%) |

PART B

This section is for those who do not consider there to be a parking problem to give their views should the Council ultimately decide to implement a scheme

| | | | |
|-----|-------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------|----------|
| 7. | What form of parking control would you prefer to ease the situation? | Residents' Parking | 8 (24%) |
| | | Waiting Restrictions | 5 (15%) |
| | | Did not answer | 20 (61%) |
| 8. | Over what hours would you like to see any restrictions or residents' parking scheme operating? | All day 8am to 6:30pm | 2 (6%) |
| | | 1 hour in the morning 10:30am to 11:30am | 11 (33%) |
| | | Did not answer | 20 (61%) |
| 9. | For which days of the week would you like restrictions or a residents' parking scheme operate? | Mon - Fri | 10 (30%) |
| | | Mon - Sat | 2 (6%) |
| | | Did not answer | 21 (64%) |
| 10. | Do you support double yellow lines being placed at junctions, on bends and where servicing/ fire fighting access is difficult | Yes | 16 (49%) |
| | | No | 4 (12%) |
| | | Did not answer | 13 (39%) |